

Key Performance Indicators	Organizational Risk Level: High   Medium   Low	Tools/Plans to Mitigate Risk	Notes:
Coding			
Therapy Utilization			
LUPA Rate			
Control of Missed Visits			
Loss of Revenue			
Increased Billing Demands			
Average Length of Stay			
Case Management /Documentation			
Episode Management			
Staff Education			
Orientation			
Referral Source (community vs. acute)			
Culture			
Software Vendor			